

A little more about Viking Pest Control...

When Viking was started in September of 1980 in Bound Brook, NJ we started with the simple idea that if we “Just showed up on-time, looked good and kept our excellent service promise” then we would be successful. After 30 plus years of showing up on-time, looking good and keeping promises, Viking has grown into one of the United States largest pest control companies. Viking has won numerous awards throughout the years and continues to strive to live up to a simple idea that has taken a small, one-man operation into a company that now how has hundreds of employees that work together to offer excellent, consistent service to the entire country.

Viking is still family owned, and continues to push quality in every service. It is our belief that when you are working in the service business, it is your responsibility to exceed customer expectations. This belief lives on through our highly-trained staff and we hope that you will let us prove it to you with each service!



www.vikingpest.com • 800-618-BUGS (2847)

Why Viking?

At Viking we strive to provide simple, smart and effective service. We make it simple by offering streamlined documentation and communication. We make it smart by providing customized programs and service to your unique needs. Finally, we make it effective by only using the latest, proven methods available in today's pest control market.

Did you know Viking is a member of QualityPro?

Viking is certified by the National Pest Management Association, Inc. as a QualityPro company. This dynamic program certifies companies based on comprehensive standards. Known as "the mark of excellence in pest control," the QualityPro designation can be achieved by ensuring that all employees voluntarily ascribe to a set of standards far above what is required by state and federal regulations.

Did you know that Viking can provide national coverage?

Viking is a partner of Copesan. Copesan is an alliance of premier pest management companies that are united as a single entity for the sole purpose of providing quality pest solutions to businesses with locations throughout North America. Copesan allows us to be the local expert, while still having access to the largest network of similar pest companies in the industry across the North America.

What industries work with Viking?

- Restaurant & Foodservice
- Food & Beverage Processing
- Food & Non-Food Retail
- Lodging & Hospitality
- HealthCare
- Manufacturing
- Warehousing & Distribution
- Property Management
- Multi-Unit Housing
- Educational Institutions & Day Care



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Viking provides responsive, personalized service

Viking's CARE Program

Viking's CARE program is dedicated to protecting your products, reputation, and environment through an integrated pest management process that ensures Consistency, Accountability, Responsiveness, & Effectiveness.

Consistency

Viking will consistently adhere to the standards set forth in your customized program, from service specifications and communication to pricing and special service requests.

Accountability

Viking will be accountable to your specific requirements in terms of regulatory compliance, quality assurance, licensing and time of service.

Responsiveness

Viking will respond to emergency calls with urgent attention. We realize that any pest visible to your customers can be devastating to your reputation and profitability. We are available 24 hours a day, 7 days a week, 365 days a year.

Effectiveness

Viking will deliver the most comprehensive service in the most effective manner with minimal disruption to your facilities.

CARE | *Select*[™]

Pest Solutions. Intelligent Choices.

Total Guest
CARE[™]
PEST SOLUTIONS. BRAND PROTECTION.

Prescription
Care[™]
A Copesan Pest Management Program for Health Care Facilities

Signature
CARE[™]
A PARTNERSHIP IN PEST MANAGEMENT

 **CULINARY**
CARE[™]
A Copesan Pest Management Program for Restaurants

Full Service Capabilities

- ✓ Bed Bug Canine Inspections
- ✓ Bed Bug Treatments
- ✓ Bird Exclusion Service
- ✓ Electronic Reporting / Trend Analysis
- ✓ Flying Insect Management
- ✓ Fumigation Services
- ✓ "Green" & Organic Programs
- ✓ In-House Training, Materials & Support
- ✓ Insect Light Traps / Maintenance
- ✓ Pest Identification
- ✓ Pest Prevention / Exclusion
- ✓ Pest Management Training
- ✓ Pheromone Monitoring
- ✓ Product & Equipment Sales
- ✓ Rodent Management
- ✓ Sanitation Inspections
- ✓ Stored Product Pest Management
- ✓ Termite Inspections & Treatments
- ✓ Wood Destroying Insect Inspections / Treatments



Leaders Of The Industry

Viking takes steps to differentiate our service from our competitors. Through several efforts, Viking exceeds industry standards and continually goes beyond customer's expectations. We do this through several strategies, some of which include:

Simple Communication and Documentation

As a leader in providing unparalleled pest management solutions, Viking utilizes a proprietary electronic data reporting system – Rapid Trax™. Rapid Trax provides you with a wide range of options for communication, documentation and to monitor your program's effectiveness.

Viking University

Viking's online learning center, Viking University, provides specialized training that drives consistent, high-quality service. Viking also has in-house, state licensed instructors to continually educate our staff. Our dedication to continual education ensures that you receive the highest level of consistent service available.

Entomologists on Staff

There isn't a pest problem we can't identify. Our highly trained, expert entomologists can ensure that any and every pest infestation is diagnosed and treated in the most effective manner.

Quality Control Programs

Our commercial accounts all have a dedicated Quality Control Inspector. This inspector will regularly inspect your building and grounds to ensure that all work is being performed at the high level of service that you expect. Reports and analysis are provided with every inspection.

24/7 Service

Based on your needs, Viking will provide you with service that best fits your schedule.

