



**CONTACT US**

718.388.3844 | [info@gssservices.com](mailto:info@gssservices.com) | [www.gssservices.com](http://www.gssservices.com)



# GROUND SUPPORT SERVICES

*Building Confidence since 2007*

## From humble beginnings to property partners.

Founding partners Issac Weiss (CEO) and Abe Grunhut (President) established Ground Support Services (GSS) in 2007 as a security firm serving local businesses and buildings in New York. Soon GSS earned a sterling reputation for pleasant, professional, and reliable teams, and the business grew.

Today, GSS is a robust leading facility service provider of janitorial, maintenance, concierge, security, emergency restoration, construction cleaning/laborers & management for professional facilities. With local teams in the Northeast, Midwest, Mid-Atlantic and Southeast, we have expanded throughout the USA.

## Our commitment to our clients is legendary.

Beyond a "service partner," we are the fast-moving, responsive partners you need to manage your facility to the highest standard.

## Why Choose GSS

### 1 Rigorous Vetting

To ensure employees uphold our standards and yours, our executive team interviews every new hire.

### 2 Detailed Oversight

From Team Leads in each facility we service, to city liaisons, we maintain a clear chain of command and strict accountability.

### 3 Hands-On Training

We have created standardized processes that each employee is trained in service, communication standards, timeliness & dress code.

### 4 Inspection Reports

Our detailed inspection reports, complete with checklists and comprehensive reporting, keep our clients in the loop about every aspect of our services.



**15+**  
industries served

**100+**  
years' combined  
management experience

**2500+**  
trained & prepared associates



## GSS Suite of SOLUTIONS

- Janitorial
- Maintenance
- Concierge
- Security
- Emergency Restoration
- Construction Services



## Innovative TECHNOLOGY

### ARC: Automated Report Center

GSS has custom-developed Workflow, a web-based application that streamlines daily operations with an automated process control SaaS program. This software provides staff and clients with the following:

- Operational Insight
- Transparent Quality Control Assurance
- Preventive Maintenance Programs
- Inspection Reports
- Work Orders
- Financial Invoicing
- Digital Analysis



## Facilities WE SERVE

### Commercial Properties

- Medical Facilities
- Transportation
- Higher Education
- Biotech Facilities
- Offices
- Industrial
- Retail

### Residential Properties

- Multi-Family Rentals
- Affordable Housing
- Active Adult (55+)
- Shelters
- COAs
- HOAs
- Co-ops



Currently serving facilities in  
NY, NJ, PA, CT, DE, MD, VA, DC, IL & FL

# JANITORIAL

BEYOND THE SURFACE: TRULY CLEAN & PRISTINE

**A clean building is about more than appearances. It's about fostering health, wellness, and a fresh atmosphere.**

Our cleaning team works around your schedule, budget and standards for a building that doesn't just look clean - but really and truly is clean.

**Janitorial services include:**

- General Cleaning
- Exterior Building Cleaning
- Floor Cleaning & Waxing
- Furniture Polishing & Upholstery



# MAINTENANCE

MAINTAINING MORE THAN THE STATUS QUO

**Our maintenance team is trained to keep your building is well cared for and in good repair.**

Our maintenance team works competently to keep all the moving parts of your building running like clockwork.

**Maintenance services include:**

- Superintendents
- Handyman
- Mechanical
- Light Fixtures
- Doors & Windows
- Floors (stone, carpet, wood)
- Landscaping



# CONCIERGE

FROM PACKAGES TO PEOPLE, WE HANDLE IT ALL WITH A SMILE

**Your visitors' first impression starts with your concierge team.**

Our dedicated concierges put customer service and satisfaction at the top of their priority list. As an extension to your team, our concierge team is trained to skillfully juggle multiple tasks while creating a warm, positive atmosphere rooted in your company's culture and values.

## **Concierge services include:**

- Front Desk
- Doormen
- Bellhop
- Parking Valet
- Package Handling



# SECURITY

PROTECT WHAT MATTERS MOST

**We know how vital it is that your people, property & assets are safe, which is why we take our security solutions very seriously.**

Our team undergoes training to ensure they stay vigilant throughout their shift - while remaining courteous to your visitors and displaying the utmost discretion towards your business.

## **Security services include:**

- Front Desk Security
- Construction Site Security
- Roving Security
- Control Room Services
- Event Security



# EMERGENCY RESTORATION

WHEN THE UNEXPECTED HAPPENS, WE'RE THERE

**While we can't predict the unexpected, we can help you react to it and fix the problem, fast.**

There's no disaster too great or mess too big for the GSS crew.

**Emergency restoration services include:**

- Fire & Smoke
- Water & Sewage
- Storms & Natural Disasters
- Break-ins & Vandalism
- Mold Renewal



# CONSTRUCTION

CLEANING, SECURITY, LABORERS & MORE

**Missing employees can cost you big on delays and construction cleaning requires special equipment, training, and know-how.**

Whether you need someone to come on board full time or fill in for a day or two, we have a team of fully trained and experienced construction day laborers, construction cleaners and on/off-site security ready to go when you call.

**Construction services include:**

- Mid-Construction Cleaning
- Post-Construction Cleaning
- Crew Managers
- Building Engineers
- Flagmen
- Hoist Operators
- Vacant Lot Security
- Fire Watch
- Perimeter Patrols
- Emergency Response
- Remote Monitoring
- Incident Reporting



# Additional SOLUTIONS

## LI Sweeping & Property Maintenance

Services Include:

- Street Sweeping
- Pothole Repairs
- Exterior Lighting Exchange
- Power Washing
- Window Washing



## GMW Pest Control Services

Pest Services Include:

- Rodents
- Bed Bugs
- Roaches
- Ants



AND MORE

# Our Corporate OFFICES

## NEW YORK HQ

90 Waterbury St  
Brooklyn, NY 11206

## NEW JERSEY

101 Hudson St  
Jersey City, NJ 07302

## FLORIDA

1100 Biscayne Blvd  
Miami, FL 33132

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info@gssservices.com  
www.gssservices.com



SUPERIOR SERVICES  
CERTIFIED EXPERTISE  
SAVVY LEADERSHIP  
SWIFT COMMUNICATION  
PROFESSIONAL TEAMS



Proud MEMBERS OF



“ I have been using GSS for over two years now, they are far superior to their competitors.

Excellent customer service and great employees in the office and in the field.

Highly recommended. ”

Client Review

