

HEADQUARTERS

90 Waterbury St  
Brooklyn, NY 11206



# GROUND SUPPORT SERVICES

*Building Confidence since 2007*

## From humble beginnings to property partners.

Founding partners Issac Weiss (CEO) and Abe Grunhut (President) established Ground Support Services (GSS) in 2007 as a security firm serving local businesses and buildings in New York. Soon GSS earned a sterling reputation for pleasant, professional, and reliable teams, and the business grew.

Today, GSS is a robust leading facility service provider of janitorial, maintenance, concierge, security (via Greater Shield LLC) & management for professional facilities. With local teams in the Northeast, Midwest, Mid-Atlantic and Southeast, we have expanded throughout the USA.

## Our commitment to our clients is legendary.

Beyond a “service partner,” we are the fast-moving, responsive partners you need to manage your facility to the highest standard.

## WHY CHOOSE GSS?

### 1 Rigorous Vetting

To ensure employees uphold our standards and yours, our executive team interviews every new hire.

### 2 Detailed Oversight

From Team Leads in each facility we service, to city liaisons, we maintain a clear chain of command and strict accountability.

### 3 Hands-On Training

We have created standardized processes that each employee is trained in service, communication standards, timeliness & dress code.

### 4 Inspection Reports

Our detailed inspection reports, complete with checklists and comprehensive reporting, keep our clients in the loop about every aspect of our services.

**15+**

industries served

**100+**

years' combined  
management experience

**3000+**

trained associates across the USA



## OUR SUITE OF SOLUTIONS



### Janitorial

- General Cleaning
- Exterior Building Cleaning
- Furniture Polishing & Upholstery
- Expert Floor Cleaning Services

### Maintenance

- Mechanical Expertise
- Floor Maintenance (Wood, Stone, Carpet)
- Repairing & Replacing Light Fixtures
- Experienced Engineers

### Concierge

- Customer Service Excellence
- Professional Package Handling
- Bellhops & Doormen
- Luxurious Parking Valet Service

### Security (via Greater Shield LLC)

- Front Desk Security Guards
- Fire Safety Guards & Emergency Response
- Roving Security & Foot Patrol
- Gatehouse Security for Controlled Access

## INNOVATIVE TECHNOLOGY

### FastField

GSS is proud to utilize FastField for workflow automation. FastField is a web-based application that streamlines daily operations with an automated process control SaaS program. FastField provides staff and management with the following features:

- Flexible Form Builder
- Inspection Reports
- Incident Reports
- Multiple Platform Support
- Offline Data Collection
- Image Capture with Annotations
- Business Insights and Dashboards
- Custom Workflow and Dispatch
- Location Stamping



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